

Glasgow 2014 Ltd  
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MACS Secretariat  
Transport Scotland  
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Victoria Quay  
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Dear Anne / MACS

Thank you for your letter of 26<sup>th</sup> January 2011. We appreciate you taking the time to review the Transport Strategic Plan and provide comments. These comments will be added to the public consultation register and processed accordingly. As part of our ongoing transport strategy development and public consultation we will be reviewing all comments gathered and issuing an update towards the end of 2011.

I would like to take this opportunity to respond to a select few of your comments and observations as this will allow me to reconfirm our planning process and some progress already made to date.

When we met with Grahame Lawson (representing MACS) in October 2010 we outlined the detailed and measured approach to developing an Organising Committee (OC) over a period of years. This included an overview of our planned structure, the internal functional areas and the process of strategy development ahead of moving into detailed operational planning. As an OC we are currently defining our operational strategies across the organisation. From this exercise we will produce policies and subsequently operational procedures. We believe that our progress to date along with the participation of our Games partners and stakeholders within the Transport functional area has been proportionate to the task at hand for our Games.

Planning for Accessibility is an integral part of the Organising Committee's responsibilities. You may recall from our meeting last year that our organisational structure provides for an Accessibility department and resource within our operations area. From this starting point we aim to ensure that the 2014 Games are an accessible environment through incorporating accessible and inclusive objectives in the many functional area strategies within the organising committee.

With regard to arrangements for disabled people, we have worked closely with our transport partners in Transport Scotland, SPT and Glasgow City Council to review existing transport facilities. In 2010 we completed an audit of approach routes from transport hubs to nearby venues to identify where measures are needed to improve accessibility, both generally and for the specific needs of

disabled people. We will continue to work closely to ensure that, where possible, suitable transport arrangements are in place to meet the needs of disabled athletes, officials, workforce and spectators.

Examples of positive action taken on this front by GCC and other transport partners include:

- The upgrade of Dalmarnock Rail Station. This will provide a fully modernised station and will be the 'Gateway to the Games' in the east end and will ensure it is fully accessible for the disabled;
- Proposed works on pedestrian access to Hampden to ensure easy access for the disabled (we intend to widen footways at pinch points on Somerville Drive and provide dropped kerbs to make access easier to the stadium). This type of work will be mirrored at all other venues;
- The Smarter Choices Smarter Places project includes improvements to walking routes (enhanced lighting, dropped kerbs, tactile paving etc) from the city centre to venues in the East End (Celtic Park, NISA/ Velodrome, Games Village);
- Improved access to bus stops on key Games corridors providing High Access Kerbs to make access to buses easier.

In the near future we are looking to create an accessibility forum for the Games. We aim to bring together the Government, Local Authorities, industry stakeholders and local action groups with the remit of sharing best practice and opportunities to improve accessibility and services for the Games. Membership will be open to those who are supportive and willing to contribute to achieving the remit. Hopefully you will take the opportunity to participate.

There are other relevant meetings and forums already in place that aim to improve the delivery of all transport related matters. One such open meeting that has been operating since bid time is the GCC hosted Transport & Environment Steering Group. Donald Anderson from the Centre for Independent Living is an attendee at this meeting having been nominated to attend by Mr A Rees from MACS.

Regarding your offer to provide more assistance in developing an accessibility strategy, I would welcome any support or input and would be interested in advice on what resources, services or capabilities you are in a position to offer.

Thank you for your input to date. I hope to hear from you in the near future.

A copy of this letter has been forwarded to the Transport Infrastructure and Climate Change Committee, Glasgow City Council and Transport Scotland given their interest and participation in delivering the Games.

Yours Sincerely

David Grevemberg  
Chief Operating Officer  
Glasgow 2014 Ltd